

Telecare LIN eNewsletter

October/November 2009

Welcome to the October/November 2009 newsletter. The Telecare Learning and Improvement Network (LIN) is responsible for providing general implementation support to organisations building their telecare and telehealth programmes in England.

The learning network is growing at the rate of over 100 people per month with 5260 Telecare LIN members in total – an increase of over 1700 since July 2008 – make sure that you are registered to receive regular updates.

The newsletter also goes out to over 4500 Housing LIN members. [Register Now.](#)

The September 2009 newsletter has currently had a record 6900 direct click-throughs during October via the mailing arrangements. The telecare and dementia supplement has had a further 2322 click-throughs – a grand total of 9225 click throughs by registered users.

Both September documents are still available at:

- + Telecare Newsletter - September 2009 (pdf - 3.10Mb):
http://www.dhcarenetworks.org.uk/nl/?l=524_1_1_1
- + Telecare and Dementia - September 2009 (pdf - 1.66Mb):
http://www.dhcarenetworks.org.uk/nl/?l=524_1_1_3

All telecare newsletters are archived at:

www.dhcarenetworks.org.uk/telecarenewsletters

If you are an organisation implementing telecare or telehealth in England and have an interesting local telecare or telehealth story for inclusion in a future newsletter then e-mail Mike Clark at telecare@dhcarenetworks.org.uk

Note: DH Care Networks is not responsible for the content of external links and does not endorse any suppliers or their products. Any claims made by organisations should be carefully evaluated as part of normal commissioning and procurement arrangements.

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Headlines for October/November 2009

Item 1 There are still a few places left for the Manchester event on 10 December 2009. Presentation slides are available from the recent Bristol event providing up to date information on the Whole System Demonstrator Programme in Kent, Newham and Cornwall. Following Manchester, the next events will be in the East and North East during January to May 2010. Register for further details of forthcoming events.

Item 2 covers the final telecare figures for England from the Care Quality Commission. We now have data from the period 2006-2009 for social care authorities and their partners. This includes additional user and spend information. The projected telecare spend by social care authorities in 2009/2010 is £79.66m which is an increase of just over £5m on the 2008/9 outturn figures when Preventative Technology Grant was still being used.

Item 3 summarises recent publications from the Department of Health. Of particular interest will be the report on use of resources in adult social care. In addition, there is useful information on direct payments, personal budgets and world class commissioning.

Item 4 summarises new publications available through DH Care Networks include re-ablement, transforming social care and the recent Housing LIN newsletter for September.

Item 5 covers a comprehensive listing of around 250 items of interest to organisations implementing telecare and telehealth.

Item 6 covers the latest on events booking through DH Care Networks. Places tend to go quickly so book early. Also, if you are unable to attend, please cancel your booking as it allows someone else to attend from a reserve list.

1 Whole System Demonstrator Action Network – upcoming events

Prepared by Mike Clark

The next WSDAN event is in Manchester on 10 December 2009. This is number five in a series of eight events to disseminate the learning from the Whole System Demonstrator Programme and leading technology implementations around the country that support integrated care approaches.

Over 100 people have now booked for Manchester. There may be a few places left and we do get some late cancellations. We hope to accommodate an additional 10 reserve places.

Booking link: <http://www.dhcarenetworks.org.uk/Events/EventDetail/?eventID=530>

The detailed programme will be available 2-3 weeks before the event.

Although the Manchester event runs primarily from 10 till 4pm, a short additional introductory session will run from 9.15am until 9.45am. Feedback from recent events indicates that some people may not be up to speed on the previous coverage from the London, Birmingham, Leeds and Bristol events. Also, telecare and telehealth can have a number of technical terms and abbreviations that could be confusing for people relatively new to this area. The introductory session may be helpful in getting a better understanding of the progress, evidence and examples shown later in the day. Anyone particularly interested or if you would just like to sit in with your morning coffee, then do join this introductory session.

After the Manchester event, the programme moves to the East and then to the North East of England. These events will be held between January and May 2010. Further announcements will be made through this newsletter and the www.wsdactionnetwork.org.uk web site.



Presentation slides are now available from the Bristol event on 10 September 2009 http://www.wsdactionnetwork.org.uk/past_events/index.html.

[Register](#) now for regular WSDAN updates.

2 Care Quality Commission (CQC) performance information for telecare in England 2009 (final)

Prepared by Mike Clark

Final CQC figures have now been totalled for this year's performance assessment covering social care authorities in England. There have been some minor adjustments since the provisional figures. This includes some updated figures and the removal of duplicated information where new unitary authorities were created in April 2009.

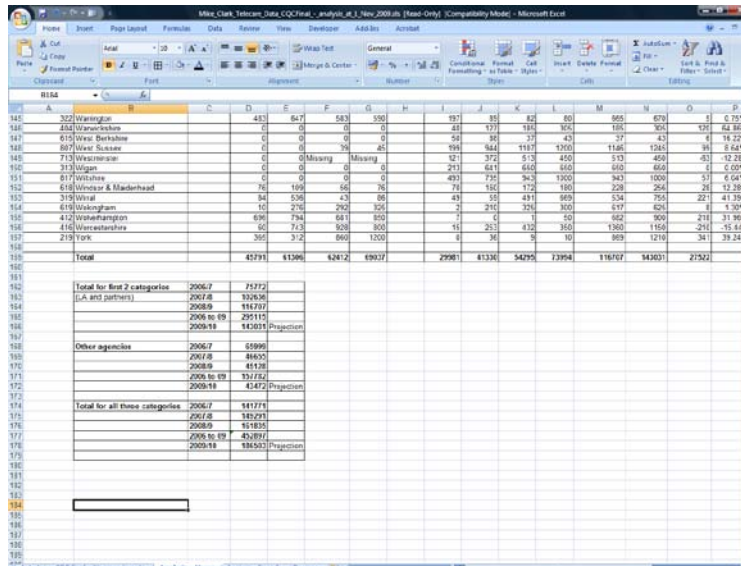
In one case, the County of Bedfordshire became 'Bedford Borough' and 'Central Bedfordshire' in April 2009. In the other case, Cheshire County was replaced by 'Cheshire West and Central' and 'Cheshire East' Councils. There are now 152 social care authorities compared to 150 last year. For historic figures and 2008/9 outturns, the county figures are still relevant and continue to be included. For 2009/2010 projections, the figures have been used for the new authorities.

As in previous years, three sets of 'additional user' figures were collected for 2008/9 outturns and 2009/10 projections. In addition, two sets of expenditure figures were collected for 2008/9 and 2009/10.

Detailed spreadsheet now available

The detailed figures are now available in the following spreadsheet.

http://www.dhcarenetworks.org.uk/library/Resources/Telecare/Telecare_Outcomes/Mike_Clark_Telecare_Data_CQCFinal_-_analysis_at_1_Nov_2009.xls



When you open the spreadsheet you will various tabbed worksheets for user analysis and spend analysis. At the bottom of the analysis worksheets there will be totals covering 2006-9 with projections for 2009-2010. Formulae are used in the worksheets to provide summary information about reductions and growth in user numbers and spend. For further information and regional breakdowns contact Mike Clark at telecare@dhcarenetworks.org.uk

The projections for 2009/10 were compared with 2008/9 outturns to see whether local authorities were increasing or decreasing additional user numbers and expenditure by significant amounts.

In 2008, two authorities had reported 'total connections' rather than 'additional users' for the previous year. The figures were revised downwards for these two authorities and appear in the spreadsheet.

As in the past, it is important to remember that a new user with a 'pendant alarm only' can be counted in the figures. An 'additional user' can only be counted once – so upgrades with additional sensors do not count a further time. It is a count of users and not assessments or equipment. Users with standalone items only without a remote connection do not count as an additional user. No counts are made of people who have ceased a service so care should be taken when comparing 'additional' user figures with the baseline of 1.4 million people in Building Telecare in England (DH, July 2005).

Additional users (final)

The 'additional user' total over the three year period 2006/7/8/9 is 295,115. This is based on 'social care alone' together with 'social care and partner agencies' (the first two CQC categories).

This 'additional user' figure can be increased if we include all other agencies (eg district councils, housing associations). The total 2006/7/8/9 figure is 452,897 if these other agencies are included.

The 'additional user' projections for 2009/10 are 143,031 (first two categories) and 186,503 (all categories). There are now 152 social care authorities.

(Note: The three categories cover 'social care authority alone', 'social care authority with partners' and 'other agencies').

Expenditure (final)

Outturn expenditure for 2008/9 was £74,191,000. This is around £5m below the previous projection for the year.

Projections for 2009/10 total £79,664,000. These will be primarily social care authority projections.

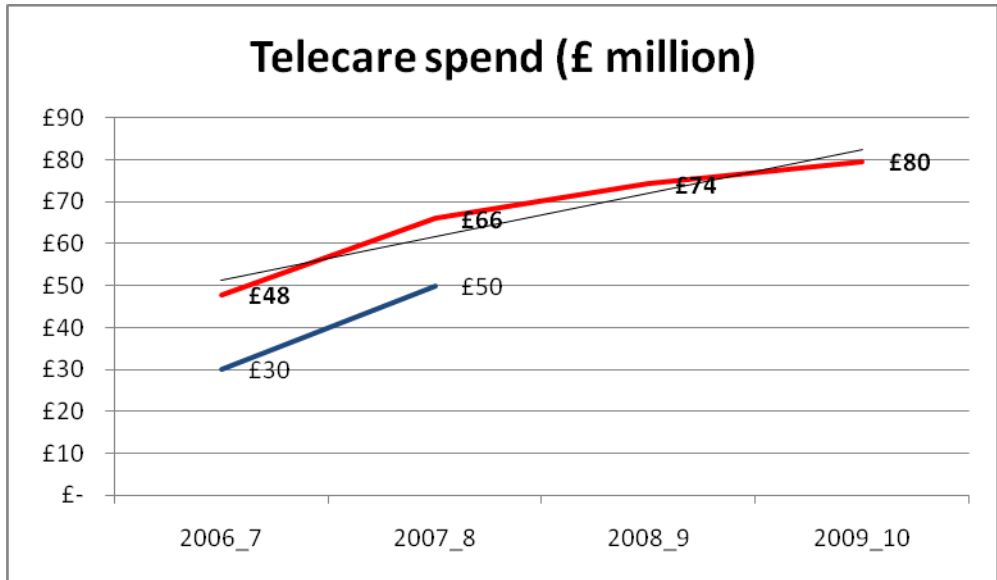
The expenditure projections cover 'infrastructure' and 'equipment and services' figures collected from social care authorities.

The chart shows the Preventative Technology Grant allocations of £30m and £50m between 2006 and 2008 and the current trendline (black line).

Some social care authorities carried a proportion of their Preventative Technology Grant funding into 2008/9. The 2009/2010 projection for expenditure would not have any Grant carry over included.

Detailed spend figures for each of the social care authorities are included in the spreadsheet.

For further information and regional breakdowns contact Mike Clark at telecare@dhcarenetworks.org.uk



Telecare spend over three years with a projection for 2009/2010

Comparing 2009/10 information with 2008/9 (final)

It is interesting to look at the numbers of organisations continuing to grow their services since the grant funding finished in March 2008. Similarly, some organisations are reducing their numbers and expenditure for 2009/2010. A simple indicator is the difference between 2009/2010 projections and the 2008/9 outturns.

In the first table below, 101 of the 152 social care authorities with their partners are planning to increase additional users from last year and around 17 of the 152 organisations are projecting similar additional user numbers. It is important to remember that these are 'additional users' and not the maintenance of the existing user base.

In a further example (second table), 41 social care authorities are planning to increase expenditure by 20% or more from 2008/9 to 2009/2010 and 20 authorities are planning to reduce expenditure by 20% or more.

Of course, the 5% and 20% columns would also include organisations counted in the percentage columns in the table ie in the first table, 92 organisations at the +5% level are included in the +3% level.

Note: the tables do not take account of population size in the area covered.

LAs and additional users (65 and over)

3% or more growth in 2009/2010	5% or more growth in 2009/2010	20% or more growth in 2009/2010	3% or more decline in 2009/2010	5% or more decline in 2009/2010	20% or more decline in 2009/2010	No change – within +/-3%	New authority
101	92	39	30	28	11	17	4

LAs and expenditure

3% or more growth in 2009/2010	5% or more growth in 2009/2010	20% or more growth in 2009/2010	3% or more decline in 2009/2010	5% or more decline in 2009/2010	20% or more decline in 2009/2010	No change – within +/-3%	New	Missing
75	70	41	44	38	20	28	4	1

Further details, regional analysis and benchmarking information is available from Mike Clark at telecare@dhcarenetworks.org.uk

3 Recent DH Publications

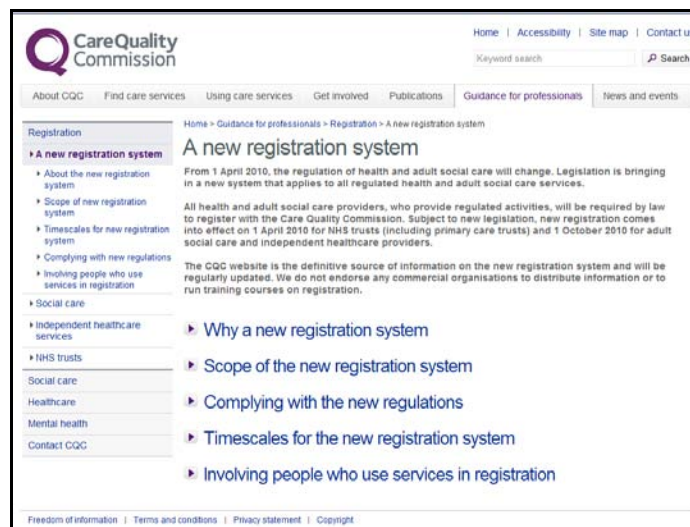
Mike Clark rounds up recent important Department of Health publications relevant to organisations implementing telecare and telehealth

a) New regulations for health and adult social care providers (DH, 29 October 2009)

The draft Regulations, issued under the Health and Social Care Act 2008 detail the new framework against which the Care Quality Commission will regulate providers of health and adult social care.

The requirements set out the essential levels of safety and quality of care providers must deliver for people who use their services, but crucially gives them flexibility on how they do it. Subject to approval by Parliament, the new system will be introduced for NHS healthcare providers in April 2010 and for private and voluntary health care and adult social care providers from October 2010, making it illegal for organisations to provide services that fall under the new framework without registering. The system will be extended to providers of primary dental care and private ambulances in 2011 and to primary medical care in 2012.

The Care Quality Commission will develop guidance on how it will judge compliance with the regulations and take appropriate action against those who fail to meet the essential requirements.



Link:

http://www.dh.gov.uk/en/News/Recentstories/DH_107748

<http://nds.coi.gov.uk/content/detail.aspx?NewsAreaId=2&ReleaseID=408048&SubjectId=2>

<http://www.cqc.org.uk/guidanceforprofessionals/registration/anewregistrationsystem.cfm>

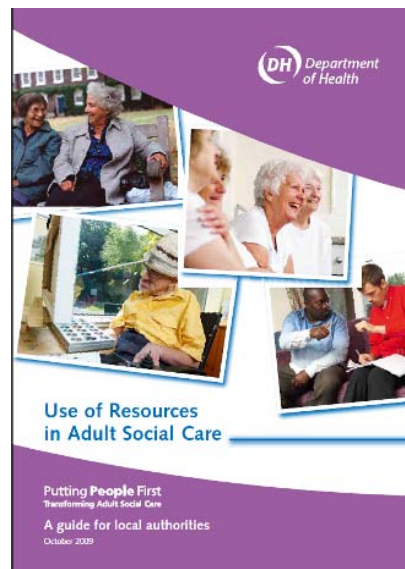
b) Health and social care workers and pandemic influenza: information for staff who are pregnant or in other at-risk groups (DH, 28 October 2009)

Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107646

c) Use of resources in adult social care: A guide for local authorities (DH 15 October 2009)

There are references to telecare on pages 24, 27, 38, 39/40 and 64. The document includes a case study on telecare services in North Yorkshire.



Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107596

d) Direct payment for health care: a consultation on proposals for regulations and guidance (DH 23 October 2009)

This consultation document seeks views on the Government's proposals for piloting direct payments for health care. This is part of the wider pilot programme to explore personal health budgets announced in High Quality Care For All.

Personal health budgets are intended to help create a more personalised NHS, by giving people more control over their care. PCTs are already able to offer personal budgets that do not involve giving money directly to individuals. The Health Bill, which has now completed its main Parliamentary stages,

would extend these options by providing power to allow direct payments, where the individual would be given the money to buy their own health care as agreed in a care-plan.

The consultation period ends on 8 January 2010.

Link: http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_107425

e) Report of the Standing Commission on Carers 2007 to 2009 (DH 20 October 2009)

Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107305

f) Emergency Services Review (DH, 21 October 2009)

The Emergency Services Review was commissioned by the strategic health authorities and has completed its work to undertake a review of recent performance and support the identification and adoption of best practice.

Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107339

g) Summary of changes to direct payments (DH 19 October 2009)

From 9 November 2009 there will be important changes to the Direct Payments scheme. New regulations will extend the scheme to people who lack the capacity to consent, and to people with mental health problems who are subject to mental health and certain criminal justice legislation. Guidance for councils on direct payments has been updated to reflect these changes. This leaflet sets out these changes and explains where you can find more information.

Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107271

h) World class commissioning - an introduction (DH, 15 October 2009)

This new guide provides a brief introduction to world class commissioning.



Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107079

i) Communities for Health: unlocking the energy within communities to improve health (DH 15 October 2009)

The document contains a case study from Blackpool Telecare on Page 19.



http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107093

j) Tackling demand together: a toolkit for improving urgent and emergency care pathways by understanding increases in 999 demand (DH 13 October 2009)

This toolkit has been produced by a group of ambulance providers and primary care trust commissioners together with the Department of Health to offer practical analysis, worksheets and tools to help all commissioners and providers improve urgent and emergency care services through better understanding of the factors affecting significant rises in 999 demand.

Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_106925

k) Improving quality in primary care (DH, 7 October 2009)

This is a practical guide to support PCTs as commissioners of primary care, in working with local clinicians and other stakeholders - including patients - to promote continuous quality and productivity improvement in primary care services.

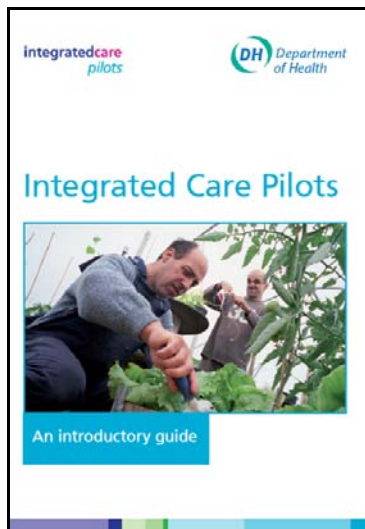


Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_106594

I) Integrated care pilots: an introductory guide (DH 30 September 2009)

This introductory guide to the national programme of integrated care pilots and evaluation provides a summary of the work each pilot will be doing as they implement and test their models of integrated care.



Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_106207

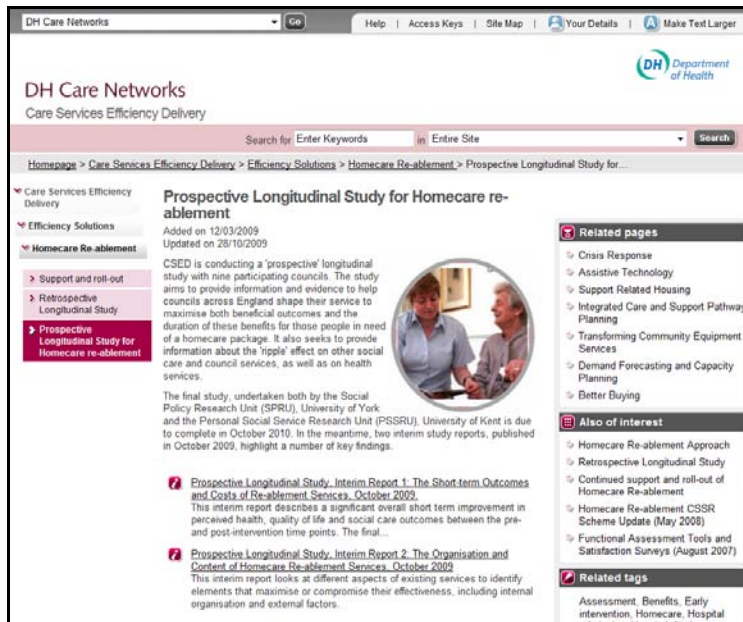
m) The Mental Capacity Act: fact sheet for social scientists (DH, 30 September 2009)

Link:

http://www.dh.gov.uk/en/SocialCare/Deliveringadultsocialcare/MentalCapacity/MentalCapacityAct2005/DH_078789

4 Recent DH Care Networks Publications

a) Prospective Longitudinal Study for Homecare re-ablement – interim reports (DH Care Networks/CSED - October 2009)



Link:

<http://www.dhcarenetworks.org.uk/csed/Solutions/homeCareReablement/prospectiveLongitudinalStudy/>

b) Integrating care matters (DH Care Networks, October 2009)



Includes three new short videos on transforming adult social care.

Links:

<http://www.dhcarenetworks.org.uk/nl/view.cfm?nid=549>

<http://www.dhcarenetworks.org.uk/Personalisation/Topics/Latest/Resource/?cid=6362>

Housing LIN Newsletter – Housing with care matters (September 2009)



Link:

<http://www.dhcarenetworks.org.uk/IndependentLivingChoices/Housing/HousingNews/HousingNewsItem/?cid=6248>

5 News and links

News from around the world covering telecare, telehealth and related areas of interest to commissioners, service providers, suppliers and other organisations – prepared by Mike Clark

a) Other publications

National Self Care Awareness Week, 9 – 15 November 2009



http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_107585

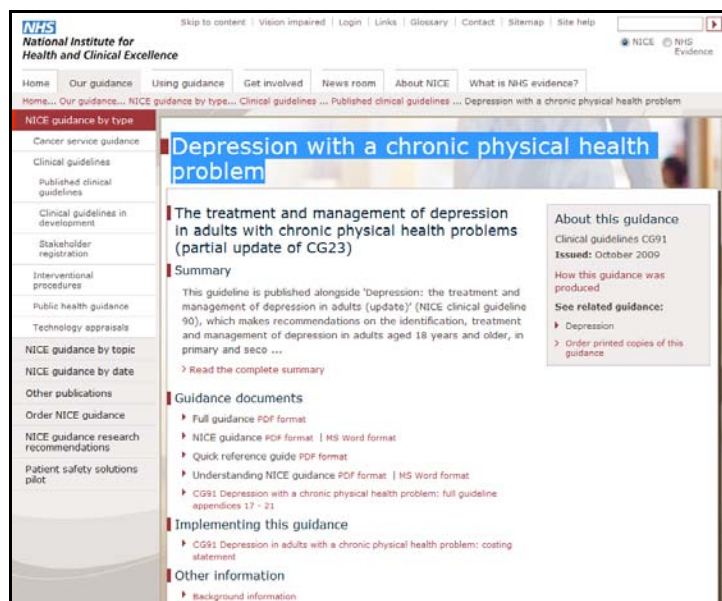
Personal Social Services: Home Care Users Aged 65 or over, England - Councils with Adult Social Services Responsibilities tables, provisional, 2008-09

<http://www.ic.nhs.uk/statistics-and-data-collections/social-care/adult-social-care-information/personal-social-services:-care-users-aged-65-or-over-england--councils-with-adult-social-services-responsibilities-tables-provisional-2008-09>

Means to an end - Joint financing across health and social care (Audit Commission, October 2009)

http://www.audit-commission.gov.uk/health/nationalstudies/financialmanagement/Pages/91029meanstoanend_copy.aspx

Depression with a chronic physical health problem – CG23 (NICE)



<http://www.nice.org.uk/guidance/index.jsp?action=byId&o=12327>

b) Telecare

The ear alarm to prevent falls

<http://news.bbc.co.uk/1/hi/health/8320111.stm>

TSA Conference (16-18 November 2009) - David Behan and Tim Ellis from the Department of Health will be presenting at the TSA conference on 16-18 November 2009 in London

http://www.telecare.org.uk/information/47914/conference_09/

Telecare enables Oldham Council to deliver better preventative social care services

<http://www.bjhcim.co.uk/news/2009/n909022.htm>

Pill Dispenser Trial Goes Live (West Midlands JIP Project covering 400 people)

<http://www.wmcoe.gov.uk/index.php?page=26&iID=940>

Council considers home plan – Havering

<http://www.yellowad.co.uk/tn/news.cfm?id=37340&headline=Council%20considers%20home%20plan>

Interactive coffee tables for elderly people

<http://www.lgcplus.com/news/social-care/interactive-coffee-tables-for-elderly-people/5007577.article>

Telecare and carers – Scotland

A Weight off my Mind” Telecare for Carers – 1 December 2009

<http://www.carerscotland.org/Policyandpractice/Conferenceseventsandconsultations/Aweightoffmymind>

LAs split on telecare funding plans

http://www.ehiprimarycare.com/news/5238/las_split_on_telecare_funding_plans

Technology for caring on display at suite

<http://www.scarborougheveningnews.co.uk/news/Technology-for-caring-on-display.5767099.jp>

State-of-the-art "Telecare" suite goes on show in Whitby

<http://www.northyorks.gov.uk/index.aspx?articleid=11070>

Crisis fears: 40% of school leavers may be forced to care for elderly

<http://www.heraldscotland.com/news/home-news/crisis-fears-40-of-school-leavers-may-be-forced-to-care-for-elderly-1.925922>

Scottish Telecare Development Programme – Sophie Beale slideshow

<http://www.slideshare.net/IRISSslides/the-scottish-telecare-development-programmethe-evaluation-sophie-beale>

Leeds Intermediate Care Service is a Star/Use of Just Checking system

<http://www.justchecking2.co.uk/media/press/latest.asp?nav=mn>

24-hour freephone service helps ID callers

84-year-old saved by emergency lifeline
10:00am Monday 19th October 2009
Comments (0) Have your say »
By John Geoghegan »

A LIFELINE service for elderly and vulnerable people lived up to its name when it saved an 84-year-old woman suffering a stroke.

Doris Palmer, 84, was alone at her house in Navestock Gardens, Southend, when she started to have a stroke, and immediately contacted officers from the South Essex Homes Careline service.

Mrs Palmer was unable to speak, but managed to press her Careline lifeline pendant, which allowed the officers, based in Nicholson House, Southend, to call emergency services and her family straight away.

Doris's son, Graham, soon arrived and found staff – services assistants Lisa Benn, 41, and Wendy Wilson, 58, and team leader, Susan Birch, 52 – still speaking to his mother via the



Thankful - Doris Palmer, with Wendy Wilson and Lisa Benn from South Essex Homes Careline service

<http://www.belfasttelegraph.co.uk/community-telegraph/safer-belfast/24hour-freephone-service-helps-id-callers-14540808.html>

Minister outlines new care for elderly strategy (Scotland)

<http://www.heraldscotland.com/news/health/minister-outlines-new-care-for-elderly-strategy-1.926809>

OAPs must pay £100 bill for lifesaving alarm - Wales

<http://www.thisissouthwales.co.uk/southwalesnews/OAPs-pay-163-100-lifesaving-alarm/article-1389038-detail/article.html>

Sensors, remote monitoring could improve quality of life for seniors

<http://www.theglobeandmail.com/news/technology/sensors-remote-monitoring-could-improve-quality-of-life-for-seniors/article1339058/>

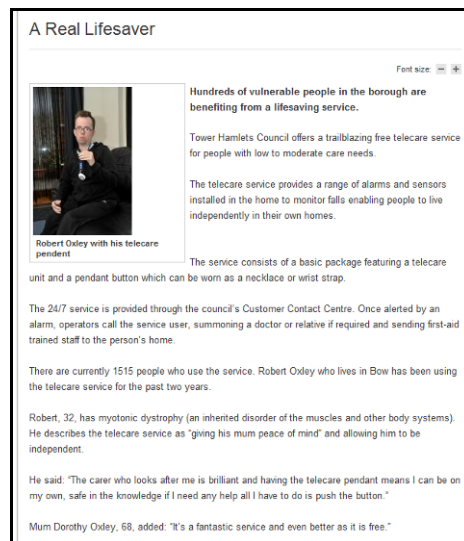
Tony Lodge: If we can't afford the cost of care for the elderly, let technology do the job

<http://www.yorkshirepost.co.uk/opinion/Tony-Lodge-If-we-can39t.5729747.jp>

Housing Association call centre named as one of UK's top 50

<http://www.24dash.com/news/Housing/2009-10-12-Housing-Association-call-centre-named-as-one-of-UK-s-top-50>

A Real Lifesaver – Tower Hamlets



A Real Lifesaver

Hundreds of vulnerable people in the borough are benefiting from a lifesaving service.

Tower Hamlets Council offers a trailblazing free telecare service for people with low to moderate care needs.

The telecare service provides a range of alarms and sensors installed in the home to monitor falls enabling people to live independently in their own homes.

The service consists of a basic package featuring a telecare unit and a pendant button which can be worn as a necklace or wrist strap.

The 24/7 service is provided through the council's Customer Contact Centre. Once alerted by an alarm, operators call the service user, summoning a doctor or relative if required and sending first-aid trained staff to the person's home.

There are currently 1515 people who use the service. Robert Oxley who lives in Bow has been using the telecare service for the past two years.

Robert, 32, has myotonic dystrophy (an inherited disorder of the muscles and other body systems). He describes the telecare service as "giving his mum peace of mind" and allowing him to be independent.

He said: "The carer who looks after me is brilliant and having the telecare pendant means I can be on my own, safe in the knowledge if I need any help all I have to do is push the button."

Mum Dorothy Oxley, 68, added: "It's a fantastic service and even better as it is free."

<http://www.beecareful.info/news/community-news/72101-a-real-lifesaver.html>

Tories pledge to expand telecare use

<http://www.smarthealthcare.com/telecare-conservatives-andrew-lansley-public-health-26oct09>
<http://www.guardian.co.uk/society/2009/oct/22/conservatives-nhs-public-health-boards>

Phil Hope: £670m free care pledge is achievable – telecare reference

<http://www.communitycare.co.uk/Articles/2009/10/21/112924/phil-hope-670m-free-care-pledge-is-achievable.html>

Invicta Telecare help residents go on line

<http://www.24dash.com/news/Housing/2009-10-20-Invicta-Telecare-help-residents-go-on-line>

CARE COSTS: COUNCILS EXPLORE HIGH TECH SOLUTIONS

<http://www.publicnet.co.uk/news/2009/10/20/care-costs-councils-explore-high-tech-solutions/>

The future's bright, the future's talking Zimmers and robo-pets

<http://news.scotsman.com/health/The-future39s-bright-the-future39s.5747336.jp>

Robopets could help in elderly care

http://www.google.com/hostednews/ukpress/article/ALeqM5jQ_Ej9IB8qct08oHjUwhsVGMa52Q

'Robo-pets' and smart fridges point to future of elderly care

<http://www.nursingtimes.net/whats-new-in-nursing/specialists/older-people/robo-pets-and-smart-fridges-point-to-future-of-elderly-care/5007561.article>

84-year-old saved by emergency lifeline

http://www.echo-news.co.uk/news/4685529.84_year_old_saved_by_emergency_lifeline/

Essex health providers' 'drop-in' for elderly people, and their relatives

<http://healthmediaandspottessex.blogspot.com/2009/10/essex-health-providers-dropin-event-for.html>

DH urges councils to save cash through reduced care home use

<http://www.communitycare.co.uk/Articles/2009/10/23/112956/dh-urges-councils-to-save-cash-through-reduced-care-home-use.html>

c) Telehealth

NHS efficiency tsar: recession is a chance for change – Health Service Journal

“Mr Easton also highlighted the better adoption of technologies such as telehealth as critically important to improving community services.

He said that for people at home, managing heart failure for example, proven technology already existed that could transform the quality of their lives and reduce cost.

“We need to get serious about identifying and adopting those,” he said. “They can put people in control of their own health and release huge amounts of duplication in wasted time from professional staff.”

He said in community services, getting technology to unlock quality, professional time and cost was critical and he was “really interested” in people who were ambitious to lead in this.

Health Service Journal: <http://www.hsj.co.uk/news/primary-care/nhs-efficiency-tsar-recession-is-a-chance-for-change/5007554.article>

Despite limitations, techniques for monitoring patients with HF are improving – use of weight monitoring

<http://www.cardiologytoday.com/view.aspx?rid=50198>

Denmark Prepares To Expand Two Telehealth Projects Nationwide

<http://www.ihealthbeat.org/Articles/2009/9/25/Denmark-Prepares-To-Expand-Two-Telehealth-Projects-Nationwide.aspx>

Futuristic new system aims to revolutionise healthcare (Dudley)



http://www.halesowennews.co.uk/news/4704952.Futuristic_new_system_aims_to_revolutionise_health_care/

<http://www.tunstall.co.uk/news.aspx?PageID=14&NewsID=167>

Telehealth Ethics

<http://www.liebertonline.com/doi/abs/10.1089/tmj.2009.0035>

Nursing Times - Telemedicine in healthcare 1: exploring its uses, benefits and disadvantages

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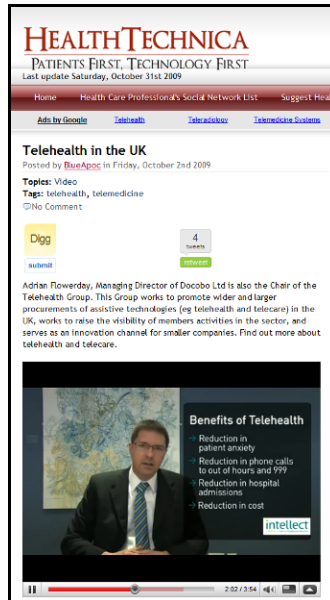
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Diabetes Study - Costs and Quality of Life Among Heart Failure Patients

http://www.healthnewsdigest.com/news/Diabetes_Issues_640/Diabetes_Study_.shtml

Technologically-assisted behaviour change: a systematic review of studies of novel technologies for the management of chronic illness

<http://jtt.rsmjournals.com/cgi/content/abstract/15/7/327>

A comparison of in-person home care, home care with telephone contact and home care with telemonitoring for disease management

<http://jtt.rsmjournals.com/cgi/content/abstract/15/7/344>

Integration of diagnostic and communication technologies

<http://jtt.rsmjournals.com/cgi/content/abstract/15/7/323>

Heart Disease Linked to Hip Fracture Risk

http://www.ivanhoe.com/channels/p_channelstory.cfm?storyid=22615

Evaluating eHealth Interventions: The Need for Continuous Systemic Evaluation

<http://www.plosmedicine.org/article/info%3Adoi%2F10.1371%2Fjournal.pmed.1000126>

Telenursing In Home Care Services: Experiences of Registered Nurses

<http://ejhi.net/ojs/index.php/ejhi/article/view/4%281%29%3Ae9>

Home telehealth for diabetes management: a systematic review and meta-analysis

<http://www3.interscience.wiley.com/journal/122458345/abstract?CRETRY=1&SRETRY=0>

A Qualitative Study of the Experiences and Satisfaction of Direct Telemedicine Providers in Diabetes Case Management

<http://www.liebertonline.com/doi/abs/10.1089/tmj.2009.0027>

Healthy neighborhoods may be associated with lower diabetes risk

http://www.eurekalert.org/pub_releases/2009-10/jaaj-hnm100809.php

Systematic Review: Glucose Control and Cardiovascular Disease in Type 2 Diabetes

<http://www.annals.org/content/151/6/394.abstract>

A telehealth nursing intervention reduces hospitalizations in children with complex health conditions

<http://jtt.rsmjournals.com/cgi/content/abstract/15/6/317>

Evaluating the Evidence Base for the Use of Home Telehealth Remote Monitoring in Elderly with Heart Failure

<http://www.liebertonline.com/doi/abs/10.1089/tmj.2009.0028>

A Qualitative Study of the Experiences and Satisfaction of Direct Telemedicine Providers in Diabetes Case Management

<http://www.liebertonline.com/doi/abs/10.1089/tmj.2009.0027>

Novel telemedicine project links rural docs, chronic care experts

http://www.ahanews.com/ahanews_app/jsp/display.jsp?dcrpath=AHANEWS/AHANewsArticle/data/AH_A_News_101209_novel&domain=AHANEWS

Feasibility and validation of telespirometry in general practice: The Italian “Alliance” study ☆

<http://www.resmedjournal.com/article/PIIS0954611109001528/abstract?rss=yes>

Economic hardship associated with managing chronic illness: a qualitative inquiry

<http://www.biomedcentral.com/1472-6963/9/182>

Remote technologies' poised to become key part of home health care: Toronto

<http://www.ipc.on.ca/english/Resources/News-Releases/News-Releases-Summary/?id=902>

Study: Intervention raises costs for diabetes

<http://medicaleconomics.modernmedicine.com/memag/Modern+Medicine+Now/Study-Intervention-raises-costs-for-diabetes/ArticleStandard/Article/detail/631649>

Care at home, hospitals may be equal for heart failure patients

<http://archinte.amaassn.org/cgi/content/short/169/17/1569?home>

Timely Follow-up of Abnormal Diagnostic Imaging Test Results in an Outpatient Setting
Are Electronic Medical Records Achieving Their Potential?

<http://archinte.ama-assn.org/cgi/content/abstract/169/17/1578>

Other

Talks begin on direct payment personal health budgets

<http://www.hsj.co.uk/5007762.article>

Self-care and expert patients

<http://www.guardian.co.uk/society/2009/sep/30/self-care-expert-patient>

Smart meters could be 'spy in the home'

<http://www.telegraph.co.uk/finance/newsbysector/energy/6292809/Smart-meters-could-be-spy-in-the-home.html>

Research and Markets: Health IT in Care Management to Improve Health and Effect Behavior Change

<http://www.reuters.com/article/pressRelease/idUS185673+30-Oct-2009+BW20091030>

Time to Adapt – Care and Repair

<http://www.careandrepair-england.org.uk/timetoadapt.htm>

WSDAN News Service – recent journal articles

<http://www.wsdactionnetwork.org.uk/news/index.html>

[Register](#) now for regular WSDAN updates.

6 Events

Availability as at 1 November 2009

Forthcoming Event List

Date	Event Title	Network	Places Remaining	Book
10/11/09	North West Regional Housing LIN Meeting	Housing	2 of 35	Book now
11/11/09	Getting to grips with Personalisation	Personalisation	-	N/A
12/11/09 to 13/11/09	Transforming Community Equipment - Project Managers' Induction Course	Care Services Efficiency Delivery	-	N/A
12/11/09	Long Term Conditions Development Day	Housing	-	N/A
17/11/09	PRP Specialist Housing Conference	Housing	-	N/A
17/11/09	National Dementia Strategy Memory Assessment Services Conference	Dementia	-	N/A
26/11/09	WHOSE PAIN IS IT ANYWAY? COMMISSIONING FOR CHRONIC PAIN & EMPOWERING PATIENTS	Commissioning	103 of 135	Book now
02/12/09	Making it happen for people with learning disabilities in the South West	Personalisation	-	N/A
10/12/09	Eastern Regional Housing LIN Meeting	Housing	34 of 45	Book now
10/12/09	Whole System Demonstrator Programme (WSDAN) - Integrated care using telecare and telehealth – Manchester	Telecare LIN	2 of 110	Book now
21/01/10	West Midlands Regional Housing LIN Meeting	Housing	31 of 35	Book now

Events listing: <http://www.dhcarenetworks.org.uk/events/s/>.

a) TSA Conference (16-18 November 2009)

David Behan and **Tim Ellis** from the Department of Health will be presenting at the TSA conference on 16-18 November 2009 in London

- **Individual Budgets – the strategy for personalisation and its potential impact on the telecare market.** David Behan, Director General for Social Care, Local Government and Care Partnerships, Department of Health

- **Whole System Demonstrators – an update on this high-profile project that will impact the future for telecare and telehealth.** Tim Ellis, Whole System Demonstrator Programme Manager, Service Design Division, Department of Health.

b) WSDAN event in Manchester – 10 December 2009

<http://www.dhcarenetworks.org.uk/Events/EventDetail/?eventID=530>

The Foundation for Assistive Technology (FAST) provides a full listing of forthcoming telecare events – see <http://www.fastuk.org/services/events.php?pg=2>. Suppliers also run telecare and telehealth events – check their web sites regularly for dates.

All previous telecare eNewsletters are available at: www.dhcarenetworks.org.uk/telecarenewsletters

Glossary:

ALIP – Assisted Living Innovation Platform

AT – Assistive Technology

CSCI – Commission for Social Care Inspection

CQC – Care Quality Commission

DCLG – Department for Communities and Local Government

FACS – Fair Access to Care Services

IB- Individualised budgets

i4i – Invention for Innovation

LIN – Learning and Improvement Network

NHS CfH – NHS Connecting for Health

POPP – Partnership for Older Peoples Projects

PT Grant or PTG – Preventative Technology Grant

SCIE – Social Care Institute for Excellence

TSA – Telecare Services Association

TSB – Technology Strategy Board

WSDAN – Whole System Demonstrator (Long Term Conditions) Action Network